I can't open the top cover on my Voyager 125, Venus 125 or Jupiter 125 laminator to utilize the Easy-Access to the laminator. How do I open this?

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More than likely the top cover locking screw is still in the unit. Please remove the screw located on the left side of the machine. The Venus 2 125 and Jupiter 2 125 are not designed to be opened.

If you need additional assistance, please reach out to Customer Service by clicking on "Contact Us' below.. You should expect a reply within 24 business hours.